

# **Exhibit S**

# Feedback profile

## Member quick links

- Contact member
- View items for sale
- View seller's Store
- View ID history
- View eBay My World
- View reviews & guides

popstar\_edu ( 6434 ★ )

Top Rated: Seller with highest buyer ratings

Positive Feedback (last 12 months): 99.4%

[How is Feedback percentage calculated?]

Member since: Aug-03-09 in Malaysia

## Recent Feedback ratings (last 12 months)

	1 month	6 months	12 months
Positive	9	436	1800
Neutral	0	1	5
Negative	0	3	10

## Detailed seller ratings (last 12 months)

Criteria	Average rating	Number of ratings
Item as described	★★★★★★	1550
Communication	★★★★★★	1670
Shipping time	★★★★★★	1682
Shipping and handling charges	★★★★★★	1671

ebay MONEY BACK GUARANTEE

Get the item you ordered or get your money back.

Learn what's included

- Feedback as a seller
- Feedback as a buyer
- All Feedback
- Feedback left for others









1,815 Feedback received (viewing 1-25)

Revised Feedback: 7

Show: All | Positive (1800) | Neutral (5) | Negative (10) | Withdrawn (0)

Period: Past 12 months

Feedback	From/price	Date/time
<div>Item was damaged i contacted him and he did not solve the problem bad seller</div> <div>Quality Improvement by Dale H. Besterfield Ph.D. 9e, 9th (#251166924505)</div>	Buyer: j***k ( 13 ★ ) US \$38.79	Mar-14-14 18:14 <a href="#">View Item</a>
Detailed item information is not available for the following items because the Feedback is over 90 days old.		
<div>Did not receive item. Contacted seller - no help. Disappointed.</div> <div>Ethical Theory and Business 9E Tom Beauchamp 9th (#251216652251)</div>	Buyer: i***a ( 239 ★ ) US \$42.64	Jan-31-14 12:20
<div>Good</div> <div>Advanced Digital Design with the Verilog HDL by Michael D. Ciletti 2nd (#251007001496)</div>	Buyer: i***0 ( 2 ) US \$58.66	Jan-22-14 20:26
<div>the quality of this book is very terrible and all pages fall off the book!</div> <div>Multinational Business Finance 13E David K. Eiteman, Arthur I. Stonehill 13th (#251304019892)</div>	Buyer: g***5 ( 0 ) US \$41.99	Oct-24-13 15:59
<div>Never recived my item. Wasted money on an item I never recieved &amp; never got my \$</div> <div>Introduction to Industrial and Organizational Psychology 6E Ronald Riggio ,6th (#251216653197)</div>	Buyer: j***g ( 78 ★ ) US \$45.87	Oct-19-13 07:56
<div>Your books are falling apart, please provide a solution.</div> <div>Environmental and Natural Resources Economics by Lewis Tietenberg 9e, 9th 9ed (#251125794059)</div>	Buyer: n***f ( 49 ★ ) US \$45.55	Sep-30-13 15:04

<div> <div></div> <div> Pages are just colourless photocopies of an actual book, get what you pay for! </div> </div> <div> Abnormal Child and Adolescent Psychology by Rita Wicks-Nelson 8E ,8th (#251205705326) </div>	<div> <div>Buyer: s***a ( 19  )</div> <div>US \$35.97</div> </div>	<div> <div>Sep-15-13 08:37</div> <div></div> </div>
<div> <div></div> <div> The book I received is COUNTERFEIT PIRATED.Seller want me to pay intl shipping </div> </div> <div> Chemical Reactions and Chemical Reactors by Roberts (#251156673994) </div>	<div> <div>Buyer: 6***6 ( 36  )</div> <div>US \$63.60</div> </div>	<div> <div>Aug-31-13 09:29</div> <div></div> </div>
<div> <div></div> <div> The book is PIRATE ! ! Quality is totally different with the genuie in bookshop ! </div> </div> <div> Classical Myth by Barry B. Powell 7th edition ,7e (#251215728707) </div>	<div> <div>Buyer: v***a ( 10  )</div> <div>US \$48.90</div> </div>	<div> <div>Aug-14-13 20:15</div> <div></div> </div>
<div> <div></div> <div> Item came damage but I needed it right away for a class so I kept it. </div> </div> <div> Modern Database Management by Jeffrey Hoffer, 11E ,11th (#251205260919) </div>	<div> <div>Buyer: d***l ( 146  )</div> <div>US \$56.99</div> </div>	<div> <div>May-28-13 11:58</div> <div></div> </div>

What would you like to do next?

- [Leave Feedback](#)
- [Reply to Feedback received](#)
- [Follow up to Feedback left](#)

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